OVERDRIVE ACCESSIBILITY CONFORMANCE REPORT WCAG EDITION

(**Based on VPAT® Version 2.4**)

Name of product/version:
Sora, by OverDrive (v9.0.0 or newer)

Product description:
Sora is a website and app that allows students to checkout, download, and read digital ebooks and audiobooks that are made available to them via their school.

Report date:
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Notes:
This document applies to Sora v9.0.0 (or newer). As of May 2021, Sora is at v10.6.0.

Evaluation methods used
Testing is based on general product knowledge and testing with assistive technologies:
• Android OS with Android Accessibility Suite/TalkBack
• iOS with VoiceOver
• macOS with VoiceOver
• Windows 10 with NVDA and JAWS

Applicable standards/guidelines
This report covers the degree of conformance for the following accessibility standards/guidelines:

Standard/guideline	Included in report
Web Content Accessibility Guidelines 2.0 (WCAG 2.0) https://www.w3.org/TR/2008/REC-WCAG20-20081211/	• Level A (Yes) • Level AA (Yes) • Level AAA (No)
Web Content Accessibility Guidelines 2.1 (WCAG 2.1) https://www.w3.org/TR/2018/REC-WCAG21-20180605/	• Level A (Yes) • Level AA (Yes) • Level AAA (No)

Terms
The terms used to indicate Conformance Level are defined as follows:
• **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
• **Partially supports**: Some functionality of the product does not meet the criterion.

- **Does not support**: The majority of the product functionality does not meet the criterion.
- **Not applicable**: The criterion is not relevant to the product.

Table 1: Success Criteria, Level A

Notes:

• This table includes WCAG 2.0 and WCAG 2.1 guidelines.

2 Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	Sora has properly labeled, tagged, or hidden any non-text elements.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Partially supports	Sora offers ebook versions of most audiobooks.
1.2.2 Captions (Prerecorded) (Level A)	Supports	Sora does not include synchronized media.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	Sora does not include synchronized media.
1.3.1 Info and Relationships (Level A)	Supports	Sora is structured so that information, page structure, and relationships between elements can be programmatically determined.
1.3.2 Meaningful Sequence (Level A)	Supports	Sora presents elements in a correct reading sequence.
1.3.3 Sensory Characteristics (Level A)	Supports	Sora does not rely on object shape, size, visual location, orientation, or sound to derive meaning. When iconography is used, appropriate alternative text is provided.
1.4.1 Use of Color (Level A)	Supports	Sora does not rely on color as a sole means of conveying information or prompting users for input.
1.4.2 Audio Control (Level A)	Supports	Sora does not include audio that plays automatically.
2.1.1 Keyboard (Level A)	Supports	Sora is fully navigable through standard keyboard navigation (tab, enter, space, esc) and via hotkeys used with screen reader software.
2.1.2 No Keyboard Trap (Level A)	Supports	Sora is fully navigable using a keyboard and keyboard traps are actively avoided.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	Sora supports keyboard shortcuts that require the Shift key *plus* a particular letter, not just a letter.

2 Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A)	Supports	Sora does not generally include content that is time-limited less than 20 hours. An exception may be session-based logins that are valid for time periods shorter than 20 hours, but these logins are implemented only when schools choose to support them.
2.2.2 Pause, Stop, Hide (Level A)	Supports	The onboarding process, achievement notifications, opening some menus, and page turns in ebooks are animated. No animations last for more than 5 seconds. Essential automatic updates do happen from time-to-time when we release software updates, but this process can be paused.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Supports	Sora includes skip links to main content and main navigation on most pages. Pages that do not include these elements do not have very much differentiated content.
2.4.2 Page Titled (Level A)	Supports	All pages in Sora include titles that describe the content, topic, or purpose of the page.
2.4.3 Focus Order (Level A)	Supports	Components that receive focus via sequential navigation do so in an order that preserves meaning and operability.
2.4.4 Link Purpose (In Context) (Level A)	Supports	Links in Sora clearly state their purpose via link text alone, or in context.
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	
2.5.3 Label in Name (Level A 2.1 only)	Supports	
2.5.4 Motion Actuation (Level A 2.1 only)	Supports	

2 Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A)	Supports	Sora supports 10 languages: Chinese (Simplified), Chinese (Traditional), English, French (CA), German, Italian, Japanese, Russian, Spanish, and Swedish).
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Supports	
4.1.1 Parsing (Level A)	Supports	
4.1.2 Name, Role, Value (Level A)	Supports	Sora uses proper ARIA tagging as needed to identify names, roles, and values.

Table 2: Success Criteria, Level AA

Notes:
• This table includes WCAG 2.0 and WCAG 2.1 guidelines.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	Sora does not include synchronized media.
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	Sora does not include synchronized media.
1.3.4 Orientation (Level AA 2.1 only)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Supports	Sora meets the 4.5:1 contrast ratio identified in this guideline. It also offers a high contrast mode that users may enable in settings.
1.4.4 Resize text (Level AA)	Supports	
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 only)	Supports	

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Supports	
3.1.2 Language of Parts (Level AA)	Supports	
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Sora does not contain pages that cause legal commitments or financial transactions for the user.
4.1.3 Status Messages (Level AA 2.1 only)	Supports	